**FAQ**

#### Can I do an online donation page?

#### Yes you can, but you can’t pay for your deposit from it, that has to be taken from cash donations.

#### We recommend you use Justgiving.

#### Can I pay for my deposit out of my online donation page?

#### No the deposit has to be paid by you in advance to Lancashire Mind.

**What shall I wear?**

Wear lose comfortable clothing & trainers, a jump suit will be provided on the day.

**When we arrive, how long will it take to jump?**

Skydiving is an all day event. Due to weather conditions and how busy we are on the day, we cannot predict an accurate time for your jump. You must expect to spend the whole day with us to complete your jump. You should expect to stay with us for a minimum of 3 – 4 hours; however skydiving can be an all day event, as it is weather dependant.

#### How much training do I get for a tandem jump?

You will receive a minimum of 20 minutes training before your jump from one of the Tandem Instructors.

**Can I use my own camera?**

Cameras and/or recording equipment are **NOT** permitted during your skydive apart from instructors and camera flyers.

#### Can I have the jump videoed?

Yes you can. The cost for video and stills is £120. You get your own personal camera man to video your experience and give you anything from 80 to 120 high quality images. You also get to leave with it on the day just half an hour after you land.

#### What happens if my jump is cancelled?

If your jump is cancelled, you will be asked to rearrange the jump as soon as possible. There are no refunds for the cost of the jump. Those who have sponsored you will be asked to honour their donation should the date of the jump be changed for reasons outside of the individual’s or Lancashire Mind’s control such as weather or a health outbreak.

#### What if I need to cancel my booking?

If you need to cancel your booking completely, the skydives are all non-refundable so there is no refund available for monies paid, this includes for your skydive and any photography or video packages purchased.

#### Can I bring spectators?

Yes you can but please be aware that this could be an all day event and spectators could get bored very quickly. Please make them aware of this. If you bring small children, there is not a lot for them to do and can become restless very quickly, if you are waiting a long time to jump.

#### Is there a cafe on site?

Yes there is, serving hot and cold snacks all day and a large picnic area.

#### Can I do another jump if I enjoy it?

Yes, absolutely! There is a charge of only £150 to do a second jump on the day, or if you pay a £50 deposit, you can come back on another day of your choice. **\*Your reduced priced jump will be an 11,000 skydive and must be completed within 3 months of your initial jump date.**

#### Is there anywhere to stay if we need to stay over?

Right on the doorstep is [Patty’s Barn](http://www.pattysbarn.co.uk/). A lovely set of holiday cottages that can sleep 1 to 8 people. Just give Margaret a call on 01524 751825. Also just down the road is The Mill. A very picturesque hotel with a great restaurant and fabulous rooms. Tel: 01524 752852