

## Welcome to Winter 2021-22

As we all face another winter of uncertainty in these difficult times, we hope that you and your loved ones are safe and well.

While we cannot know what the coming weeks and months will bring, we can look back at the first full year of Hackney Night Shelter operating all year round, at our temporary shelter venue as well as at our Manse House women's shelter.

It has been a busy year as we've been adapting to new ways of working and delivering services. As coronavirus continues to affect everyone in our community, we've been working hard to keep our guests, volunteers and staff safe.

### HACKNEY NIGHT SHELTER GUESTS 2020-2021

Our new single venue shelter opened its doors to guests on 1st November 2020 Since then we have accommodated 55 guests (42 men, 13 women) for anything from 1 to 100 nights (average 33 nights) During the same period 33 guests have stayed at our women's shelter from 2 to 200 nights (average 64 nights)

Due to Covid the total number of bed spaces we are able to offer at any one time has been reduced from 22 to 17; from 13 to 11 at the main shelter and from 9 to 6 at the women's shelter.

### **Routes out of homelessness**

While guests are with us, our volunteers offer company and hospitality and our staff provide support with claiming benefits, accessing medical services, employment opportunities and more. Most importantly, guests are enabled to move on into longer term accommodation.

In the past year there have been many individual stories about people starting work, saving for a deposit and moving into their own place, about people rebuilding relationships with family and friends and returning to live with them. A significant number of guests have been supported to secure settled status in the UK and have moved into accommodation provided by the Home Office while the lengthy immigration and right to work processes are completed.

## **Community support and fundraising**

Although many fundraising events were cancelled or postponed in 2020 and in 2021, the local community has rallied to raise funds for the shelter and that has really helped.



The Hackney Half was back in 2021 and raised an incredible £30,000

Many, many other groups, businesses and individuals have put on events and organised fundraising activities, many still ongoing, and more than we can list here! You can keep up with news about events and supporters on our social media pages and our website.

We are especially grateful to everyone who has signed up to make a regular donation to support our work throughout the year. It helps us to be able to plan ahead. If you would like to support the shelter by making a monthly donation, or a one off gift, here's how: <u>We need your support | Hackney Winter Night</u> <u>Shelter (hwns.org.uk)</u>

# Volunteers

Volunteers are vital to the work we do, keeping the shelters open and running smoothly for guests all year round and all day every weekend. Volunteers bring a friendly face, a listening ear and the warmth of welcome for which Hackney Night Shelter is renowned. We are so thankful that so many people give their time and are truly grateful to each and every one.

#### THANK YOU from our guests

We hear lots of heartwarming comments and words of thanks from many of our guests, and thank you cards too. Here are just a few...

"I really like the way all of the team treat me with great care, affection and attention. The best is the volunteers who come and cook for everyone"

"Appreciated the volunteers and food, the help to relocate and help with my paperwork was vital"

would like to themic dach Volunteer for the Contribution. My stay would not have been A Massive enjoyable when all of Thenk you to you volunteering your time. There is no kindle all the wonderhy act then helping someone 1) Dunteer. less fortunete Then youself. avery one of you have been great and effect on my overal A multion Themes to you all. I appricate every trans Love from . Ade X .. .

"I haven't been treated in all my life so well like the Hackney Night Shelters. Nice volunteers, excellent accommodation, excellent food"

"I appreciate every bit of your support and all involved. I am very grateful to you all"

#### **Merry Christmas**

From everyone at Hackney Night Shelter