

## Supporter FAQs

This document is for anyone interested in supporting the work and mission of the Boaz Trust. We have set out the information below with the aim of being open about who we are, the people we support, and how your donation will be used.

If you have any questions we would like to hear from you. Call 0161 202 1056 or email Louise Craighan at [funding@boaztrust.org.uk](mailto:funding@boaztrust.org.uk).

### **Are you regulated?**

The Boaz Trust is a registered charity in England and Wales no.1110344. You can find our details on the [Charity Commission](#) website. We are also registered with the [Fundraising Regulator](#). The Fundraising Regulator is the independent regulator of charitable fundraising.

### **Are you religious?**

We are motivated by our Christian values and work alongside people of all faiths and no faith.

### **Who does my donation help?**

We support people who have become homeless through the asylum process. This includes those who have had their asylum claim refused and those who have been granted refugee status. All the people we support live in Greater Manchester.

### **What does my donation pay for?**

We will use your donation where the need is the greatest unless you specify otherwise. We provide accommodation, basic living essentials, practical and emotional support and wellbeing activities.

Your donation may, for example, go towards the running costs of a house for asylum seekers; an emergency grant for a newly accommodated client to purchase essential food and toiletries; to pay our Refugee Support Worker; or to contribute towards office rent and administrative support which allows us to deliver support effectively.

## **Are you a national charity?**

Our service is for people seeking asylum and refugees living in Greater Manchester. We are members of the [No Accommodation Network](#) (NACCOM) linking charities and projects across the UK who provide accommodation for asylum seekers, refugees and migrants.

## **How much is spent on fundraising?**

In 2021/22 we invested £45,777 in raising funds to sustain our charitable work. Our total expenditure in this year was £690,260.

## **Where does your funding come from?**

We receive funding from Trusts and Foundations and a growing number of individual supporters. Refugee clients pay an affordable rent to Boaz once they are in receipt on an income.

## **Do you employ paid staff?**

During the 2021-22 financial year, we employed a total of 15 people, nine of whom were part time (working less than 5 days or 37.5 hours a week). All posts at the Boaz Trust are paid according to the level of responsibility in their roles. Salaries are benchmarked against charities of a similar size, location and service. All staff are paid above the living wage and the highest salary does not exceed £43,500 FTE per annum.

As well as paid staff, we are grateful for our volunteers who are vital to our work. All volunteers, including our Board of Trustees, are able to receive out of pocket expenses (e.g. for travel costs) but they are not paid a salary.

## **Do you own property?**

The Boaz Trust owns one property which is used to accommodate people seeking asylum. Our office space is rented and houses for clients are leased from generous supporters or other organisations.

## **Does my entire donation reach Boaz?**

We use different giving platforms to assist with our administration of donations. If you give online via [give.net / Stewardship](#) they will take an administration fee of 3.5% to cover their processing fees costs. [Blackbaud](#) (our single donation provider via our website) will take a fee of 2.75% + 19p.

To avoid third party charges you can donate in the follow ways:

- Set up a standing order or make a one off donation via your online banking service. Please let us you have done this by emailing [timemerton@boaztrust.org.uk](mailto:timemerton@boaztrust.org.uk) so we can check your gift aid eligibility and say thank you. Our bank details are available [here](#).
- Send a cheque to The Boaz Trust, Kath Locke Centre, 123 Moss Lane East, Manchester M15 5DD.

Thank you for your interest and please do get in touch if you have further questions.

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