



Making Family Integrated Care Work During COVID-19

Just a few examples of the amazing work being done to support families at this difficult time. If you have any additional examples to add to this page please email bapm@rcpch.ac.uk

- > St Mary's hospital have introduced have introduced BadgerDiary onto Newborn Services today, enabling nursing staff to communicate electronically with families, sending pictures and short updates about their little ones day.
- Tiny Lives Family Support Social Worker, Fiona, is working from home. She's available to offer support and advice to parents that are currently on the Unit by email or phone. Fiona and her colleague Vicky are aiming to contact every family currently on the Unit directly.
- ➤ The East of England network have secured funding from NHSE to enable all of the units to have access to VCreate.
- NeoMates are holding meetings tomorrow using Zoom, while the face to face catch ups can't happen.
- The SW network is funding taxi's for all parents who don't have their own transport.
- Peterborough NCT are offering remote Breastfeeding Peer Support via Zoom
- Peeps HIE are providing online support, wellbeing packages and access to / funding for specialist counselling for families affected by HIE.
- Spoons are are providing services to their families in Greater Manchester including access to a closed Facebook parent support group, weekly virtual peer support groups, telephone or online counselling and trauma therapy, weekly virtual baby yoga sessions, and one to one telephone or online peer support sessions.